

2024/25 | LOCAL GOVERNMENT PERFORMANCE REPORTING FRAMEWORK (LGPRF) MID-YEAR REPORT

Service Measure	Definition	Data Use	Calculation	Q2 Results			Year End Result 2023/24	2024/25			
				2021/22	2022/23	2023/24		Q1 2024/25	Q2 2024/25	Comments	
Aquatic Facilities: Provision of aquatic facilities to the community and visitors for wellbeing, water safety, sport and recreation											
<p>Golden Plains Shire Council has 1 x Splashpad located at the Bannockburn Heart outdoor play space. Environmental Health Officers inspect and take a water sample once a year, then water quality is tested while in use (between December and March). Additionally Council have a remote water quality monitoring system. Utilisation and service cost cannot be quantified as it is an outdoor open play space, not a facility using an admission/ receipting system. Reporting against this indicator is not applicable.</p>											
Animal Management: Provision of animal management and responsible pet ownership services to the community including monitoring, registration, enforcement and education											
AM1	Time taken to action animal management requests	The average number of days it has taken for Council to action animal management requests	Assessment of the timeliness of Council services. Quicker response rates show greater commitment to improving animal management service efficiency	Number of days between receipt and first response action for all animal management requests	1.00	1.00	N/A	N/A	N/A	N/A	Council continues to process all animal management complaints within one business day. Work is continuing on the new Animal Management module connected to Council's CRMS which will support enhanced accuracy in reporting.
				Number of animal management requests							
AM2	Animals reclaimed	The percentage of collected registrable animals under the Domestic Animals Act 1994 reclaimed	Assessment of the effectiveness of Council services. Higher proportion of registered animals reclaimed shows greater community commitment towards animal management	Number of animals reclaimed	37.50%	5.40%	21.74%	17.11%	21.21%	10.71%	A decrease in animals reclaimed and the total number of animals collected relative to the proceeding year has been shown. The inability to impound cats due to a shortage of cat vaccines during the year has seen the material movement in this indicator. It is anticipated that this indicator will increase overtime as animal shelters are now accepting cats without proof of vaccination.
				Number of animals collected							

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				2021/22	2022/23	2023/24		Q1 2024/25	Q2 2024/25	Comments	
Animal Management: Provision of animal management and responsible pet ownership services to the community including monitoring, registration, enforcement and education											
AM5	Animals rehomed	The percentage of collected registrable animals under the Domestic Animals Act 1994 that are rehomed	Assessment of the effectiveness of Council services. Increasing proportion of animals rehomed suggests greater community commitment towards animal management	Number of unclaimed collected animals rehomed	13.70%	40.54%	6.52%	16.77%	46.15%	52.00%	A positive increase in this indicator is attributed to an increased number of unclaimed collected animals rehomed when compared to the corresponding period of the previous year.
				Number of unclaimed collected animals							
AM6	Cost of animal management service per population	The direct cost of the animal management service per municipal population	Assessment of the cost-efficiency of Council services. Lower costs suggest greater commitment towards efficient animal management services	Direct cost of the animal management service	\$ 18.02	\$ 25.18	\$ 11.74	\$ 27.56	\$ 4.03	\$ 8.08	Quarter 2 results represent the accumulated cost at the conclusion of the reporting period.
				Population							
AM7	Animal management prosecutions	The percentage of successful animal management prosecutions	Assessment of Council commitment to protecting the health and safety of animals, the community and the environment. Lower total number of animal prosecutions and higher success rates suggests an improvement in the effectiveness of the animal management service	Number of successful animal management prosecutions	100.00%	100.00%	0.00%	0.00%	0.00%	50.00%	No prosecutions occurred across the Quarter 1 reporting period. One (1) successful animal management prosecution was recorded in Quarter 2, in addition one (1) charge relating to failure to register which was later withdrawn by Council.
				Total number of animal management prosecutions							

Service Measure	Definition	Data Use	Calculation	Q2 Results			Year End Result 2023/24	2024/25			
				2021/22	2022/23	2023/24		Q1 2024/25	Q2 2024/25	Comments	
Food Safety: Provision of food safety services to the community including registrations, education, monitoring, inspections and compliance											
FS1	Time taken to action food complaints	The average number of days it has taken for Council to action food complaints received from members of the public about the safety or handling of food for sale	Assessment of Council responsiveness to community concerns. Low or decreasing time between receipt and first response action and/or low or decreasing food complaints suggests a greater commitment towards food safety	Number of days between receipt and first response action for all food complaints	1.00	0.00	0.00	0.00	1.00	0.67	Four (4) food complaints were recorded between July to December 2024.
				Number of food complaints							
FS2	Food safety assessments	The percentage of registered class 1 food premises and class 2 food premises that receive an annual food safety assessment	Assessment of the degree to which Councils comply with legislative requirements. High or increasing compliance suggests greater commitment to food safety for the community	Number of registered class 1 food premises and class 2 food premises that receive an annual food safety assessment in accordance with the <i>Food Act 1984</i>	21.00%	28.90%	24.55%	75.45%	24.04%	40.38%	Between July to December a total of 67 annual food safety assessments were completed, across the 104 premises registered across the Shire. A decrease of 5.45% of Class 1 and Class 2 food premises has been noted comparison to 2023-24 actuals.
				Number of registered class 1 food premises and class 2 food premises that require an annual food safety assessment in accordance with the Food Act 1984							
FS3	Cost of food safety service	The direct cost of the food safety service per food premises registered by Council, or for which Council has received notification, during the year	Assessment of the degree to which Councils deliver services in a cost-efficient manner. Low or decreasing costs suggests a greater commitment towards the food safety service	Direct cost of the food safety service	\$ 105.00	\$ 94.46	\$ 132.19	\$ 220.18	\$ 365.66	\$ 752.90	Quarter 2 results represent the accumulated cost at the conclusion of the reporting period. Increase in cost has been recorded and is attributed to this indicator now being recorded as an accumulated cost, along with Council transiting all environmental health services to an external service provider in early September 2024.
				Number of food premises registered or notified in accordance with the Food Act 1984							

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Food Safety: Provision of food safety services to the community including registrations, education, monitoring, inspections and compliance											
FS4	Critical and major non-compliance outcome notifications	The percentage of critical and major non-compliance outcome notifications that are followed up by Council	Assessment of Council commitment to protecting community health and safety. Lower number of public health notifications suggests greater commitment to the food safety service. Higher follow up by Council suggests an improvement in the effectiveness of the food safety service	Number of critical non-compliance outcome notifications and major non-compliance outcome notifications about a food premises followed up	104.00%	0.00%	100.00%	100.00%	0.00%	100.00%	Seven (7) critical and major non-compliance outcome notifications about food premises were recorded between October to December 2024, with all requests followed up in the 2024 calendar year.
				Number of critical non-compliance outcome notifications and major non-compliance outcome notifications about food premises							
FS5	Food safety samples	The percentage of food samples obtained per required number of food samples	Assessment of council commitment to protecting community health and safety. A higher percentage of food samples collected suggests greater commitment to food safety surveillance	Number of food samples obtained	New Indicator in 2023/24		0.00%	96.55%	0.00%	100.00%	Food samples are collected in accordance with the Victoria Government Gazette Declaration under Section 32A for Food Sampling Requirements. 31 of the required 31 food samples were obtained between October to December 2024.
				Required number of food samples							

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				2021/22	2022/23	2023/24		Q1 2024/25	Q2 2024/25	Comments	
Governance: Provision of good governance to the community including making and implementing decisions with reference to community engagement, policy frameworks and agreed practice and in compliance with relevant legislation											
G1	Council decisions made at meetings closed to the public	The percentage of Council resolutions made at a meeting of Council, or at a meeting of a delegated committee consisting only of Councillors, closed to the public under section 66(1) of the <i>Local Government Act 2020</i>	Assessment of Council openness and transparency. Low or decreasing proportion of closed meetings suggests Council is promoting openness in its decision making	Number of Council resolutions made at meetings of Council, or at meetings of a delegated committee consisting only of Councillors, closed to the public	8.90%	7.50%	5.41%	7.87%	8.82%	0.00%	A variation between quarterly results has been noted. Quarter 2 results are represented by no Council resolutions made at a closed Council meeting. The Election Period Policy was in effect during Quarter 2 inline with Council Elections 2024.
				Number of Council resolutions made at meetings of Council or at meetings of a delegated committee consisting only of Councillors							
G2	Satisfaction with community consultation and engagement	The community satisfaction rating out of 100 with the consultation and engagement efforts of the Council. This includes consulting and engaging directly with the community on key local issues requiring decisions by Council	Assessment of community satisfaction with Council. Demonstrates the community's perception of whether Council decisions made and implemented had community input. High or increasing satisfaction rating suggests an improvement in the effectiveness of Council's consultation and engagement strategies and decision-making practices	Community satisfaction rating out of 100 with how Council has performed on community consultation and engagement	N/A	N/A	N/A	43.00	N/A	N/A	This data is collected on an annual basis, and indicator has intentionally been left blank.
G3	Councillor attendance at council meetings	The percentage of attendance at Council meetings by Councillors	Assessment of the degree to which Council undertakes quality services and practices. Higher proportion of Council attendance at meetings suggests greater Council commitment towards effective governance practices	The sum of the number of Councillors who attended each Council meeting (Number of Council meetings) × (Number of Councillors elected at the last Council general election)	100.00%	96.42%	96.43%	91.21%	100.00%	91.43%	Full Councillor attendance was achieved at all Council meetings in Quarter 1. A total of three (3) attendance absences were recorded at two (2) meetings in December. Two (2) due to a vacancy in the Councillor cohort following a Councillor resignation in December 2024 and one (1) from a leave of absence. Consequently, the attendance percentage detailed a decreased in Quarter 2.

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Governance: Provision of good governance to the community including making and implementing decisions with reference to community engagement, policy frameworks and agreed practice and in compliance with relevant legislation											
G4	Cost of elected representation	The direct cost of delivering council's governance service per Councillor	Assessment of whether the Councillors perform their governance role in a cost-effective manner. Lower governance costs suggest greater commitment towards efficient governance services	Direct cost of the governance service	\$ 23,520.07	\$ 29,571.00	\$ 23,747.43	\$ 47,772.43	\$ 11,666.99	\$ 22,054.51	Quarter 2 results represent the accumulated cost at the conclusion of the reporting period.
				Number of Councillors elected at the last Council general election							
G5	Satisfaction with council decisions	The community satisfaction rating out of 100 with how Council has performed in making decisions in the interest of the community	Assessment of community satisfaction with Council. Higher satisfaction rating for Council decision-making suggests Councils are acting in the best interests of the community and that governance practices are effective	Community satisfaction rating out of 100 with the performance of Council in making decisions in the interest of the community	N/A	N/A	N/A	43.00	N/A	N/A	This data is collected on an annual basis, and indicator has intentionally been left blank.

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Libraries: Provision of print and digital based resources to the community in a variety of formats including collection services, e-services, research tools and interactive learning programs											
LB2	Recently purchased library collection	The percentage of the library collection that has been purchased in the last 5 years	Assessment of the degree to which Council are investing in library resources. Higher proportion of items purchased in the last 5 years suggests a stronger investment in library resources	Number of library collection items purchased in the last 5 years	73.98%	74.33%	74.03%	73.85%	N/A	N/A	This data is collected on an annual basis, and indicator has intentionally been left blank.
				Number of library collection items							
LB5	Cost of library service per population	The direct cost of the library service per population	Assessment of the degree to which Council services are cost-efficient. Lower costs suggest greater commitment towards cost-efficient library services	Direct cost of the library service	N/A	N/A	N/A	\$ 14.42	N/A	N/A	This data is collected on an annual basis, and indicator has intentionally been left blank.
				Population							
LB6	Loans per head of population	The number of library collection item loans per head of population	Assessment of the degree to which council's library items are utilised by the community. Utilisation demonstrates the value the community places on the council's investment into the library	Number of library collection item loans	Replacing Indicator LB1 in 2023/24		1.44	3.64	N/A	1.44	Number of library collection item loans have increased by 2.07% in comparison to the proceeding year, allowing indicator to remain consistent as population increases. Noting indicator has been calculated based on six (6) months of data only and is not indicative of annual performance.
				Population							

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Libraries: Provision of print and digital based resources to the community in a variety of formats including collection services, e-services, research tools and interactive learning programs										
LB7	Library membership	The percentage of the population that are registered library members	Assessment of the degree to which council services are utilised by the community. Higher proportion of members suggests greater community participation with the library service	Number of registered library members	Replacing Indicator LB4 in 2023/24	14.16%	15.49%	N/A	14.78%	A total of 3,815 registered library members were recorded at the end of the reporting period, an 6.5% increase when compared to the corresponding period of the previous year. Noting indicator has been calculated based on six (6) months of data only and is not indicative of annual performance.
				Population						
LB8	Library visits per head of population	The number of library visits per head of population	Assessment of the degree to which council services are utilised by the community. Higher proportion of visits suggests greater community utilisation of the library service	Number of library visits	New Indicator in 2023/24	0.79	1.61	N/A	0.86	A total of 22,175 library visits were recorded across the reporting period, an 11.13% increase when compared to the corresponding period of the previous year. Noting indicator has been calculated based on six (6) months of data only and is not indicative of annual performance.
				Population						

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Maternal and Child Health (MCH): Provision of universal access to health services for children from birth to school age and their families including early detection, referral, monitoring and recording child health and development, and providing information and advice											
MC2	Infant enrolments in the MCH service	The percentage of infants enrolled in the MCH service	Assessment of the degree to which Council services are provided in accordance with agreed standards. Higher proportion of infants enrolled suggests greater community appreciation of the MCH service	Number of infants enrolled in the MCH service	100.00%	102.94%	101.56%	101.88%	100.00%	101.53%	Indicator remains consistent when compared to previous year. Noting the indicator percentage will exceed 100% when clients register outside of the municipality, which has occurred in the Quarter 2 reporting period.
			Number of birth notifications received								
MC3	Cost of the MCH service	The cost of the MCH service per hour of service delivered	Assessment of the degree to which Council services are cost-efficient. Lower costs suggest greater Council commitment towards cost-efficient MCH services	Cost of the MCH service	\$ 91.22	\$ 80.68	\$ 82.94	\$ 98.83	\$ 87.03	\$ 88.26	An increase of the cost of MCH services relative to the proceeding year has been noted.
			Hours worked by MCH nurses								
MC4	Participation in the MCH service	The percentage of children enrolled who participate in the MCH service	Assessment of the degree to which the community participates with Council services. Higher participation rate suggests greater commitment to the MCH service and demonstrates Council's promotion of healthy outcomes for children and families	Number of children who attend the MCH service at least once (in a year)	51.27%	46.03%	46.06%	79.82%	46.45%	45.34%	Data captured is quarterly and is not accumulated until the end of year results are generated. Data shown represents clients who attended a consultation during the quarter, noting those with multiple appointments between 0 - 4 months is only captured as one (1) attendance. If a client is aged over 4 months of age and a consultation in this period is not required, engagement is not captured.
			Number of children enrolled in the MCH service								

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Maternal and Child Health (MCH): Provision of universal access to health services for children from birth to school age and their families including early detection, referral, monitoring and recording child health and development, and providing information and advice											
MC5	Participation in the MCH service by Aboriginal children	The percentage of Aboriginal children enrolled who participate in the MCH service	Assessment of the degree to which the Aboriginal community participates with Council services. Higher participation rate suggests greater commitment to the MCH service and demonstrates Council's promotion of healthy outcomes for children and families	Number of Aboriginal children who attend the MCH service at least once (in the year)	59.46%	48.57%	56.41%	80.33%	51.85%	41.07%	Clients who identify as Aboriginal or Torres Straight Islander fluctuates as many of the families engage with other support services, including Ballarat and District Aboriginal Cooperative (BADAC) and Wadawurrung Aboriginal Corporation. For clients who engage with these support services data is not accessible to Council and consequently not captured.
				Number of Aboriginal children enrolled in the MCH service							
MC6	Participation in 4-week Key Age and Stage visit	The percentage of infants enrolled in the MCH service who participated in 4-week Key Age and Stage visit	Assessment of the degree to which Council provides valued services. Higher proportion of attendance from the clients suggests greater community satisfaction with the MCH service	Number of 4-week key age and stage visits	98.48%	101.47%	104.69%	97.37%	92.65%	90.77%	Birth notifications received remains consistent when compared to previous year. Noting indicator has been calculated based on six (6) months of data only and is not indicative of annual performance.
				Number of birth notifications received							

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				2021/22	2022/23	2023/24		Q1 2024/25	Q2 2024/25	Comments	
Roads: Provision of a network of sealed local roads under the control of the municipal Council to all road users											
R1	Sealed local road requests	The number of sealed local road requests per 100 kilometres of sealed local road	Assessment of community satisfaction with Council services. Lower sealed local road requests suggest a more effective roads service and greater satisfaction from road users	Number of sealed local road requests	N/A	N/A	19.32	103.40	21.06	20.20	Compared to the same period in prior years, a slight increase in requests has been noted.
				Kilometres of sealed local roads							
R2	Sealed local roads maintained to condition standards	The percentage of sealed local roads that are below the renewal intervention level set by Council and not requiring renewal	Assessment of the degree to which Councils maintain high-quality infrastructure. Lower proportion of roads above the renewal intervention level suggests a high-quality road network	Number of kilometres of sealed local roads below the renewal intervention level set by Council	99.46%	98.86%	98.87%	100.00%	98.48%	98.48%	A decrease in sealed local road maintained to condition standards when compared to 2023-24 data has been detailed. Intervention levels have decreased from 100% to 98.48% as reflected in the most recent road condition assessment report.
				Kilometres of sealed local roads							
R3	Cost of sealed local road reconstruction	The direct reconstruction cost per square metre of sealed local roads reconstructed	Assessment of the degree to which Council services are cost-efficient. Lower costs suggest greater commitment towards the cost management of the renewal and maintenance of sealed local roads	Direct cost of sealed local road reconstruction	\$ 44.47	\$ 36.96	\$ 53.11	\$ 51.56	\$ 545.69	\$ 75.51	This indicator is based on road reconstruction projects, including tendered projects and widening works on rural roads. The type of work varies in terms of area and complexity, which leads to fluctuations in costs. As a result, an increase in costs was observed in Quarter 1 compared to Quarter 2.
				Square metres of sealed local roads reconstructed							

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Roads: Provision of a network of sealed local roads under the control of the municipal Council to all road users											
R4	Cost of sealed local road resealing	The direct resealing cost per square metre of sealed local roads resealed	Assessment of the degree to which Council services are cost-efficient. Lower costs suggest greater commitment towards the cost management of the renewal and maintenance of sealed local roads	Direct cost of sealed local road resealing	\$ 6.08	\$ 5.42	\$ 10.16	\$ 10.29	\$ -	\$ 10.63	No resealing of seal local roads was completed in Quarter 1. The resealing program commenced in Quarter 2. An increase in project costs was observed, primarily attributed to elevated costs associated with pre-resealing preparatory work.
				Square metres of sealed local roads resealed							
R5	Satisfaction with sealed local roads	The community satisfaction rating out of 100 with how Council has performed on the condition of sealed local roads	Assessment of community satisfaction with Council services. A higher satisfaction measure suggests Council is meeting the community's expectations on their sealed local roads	Community satisfaction rating out of 100 with how Council has performed on the condition of sealed local roads	N/A	N/A	N/A	27.00	N/A	N/A	This data is collected on an annual basis, and indicator has intentionally been left blank.

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Statutory Planning: Provision of land use and development assessment services to applicants and the community including advice and determination of applications											
SP1	Time taken to decide planning applications	The median number of days taken between receipt of a planning application and a decision on the application	Assessment of Council efficiency in decision-making. Higher proportion of planning applications decided in a timely manner suggests an effective statutory planning service	The median number of days between receipt of a planning application and a decision on the application	88.00	108.00	103.00	85.50	77.73	44.46	A positive decrease in this indicator has been recorded, attributed by improvements in internal processes, a reduction in the number of applications, and a State Government grant to support report writing have all enhanced the department's capacity to make quicker decisions.
SP2	Planning applications decided within required time frames	The percentage of regular and Vic Smart planning application decisions made within legislated time frames	Assessment of council efficiency in decision-making. Higher proportion of planning applications decided within required timeframes suggests a higher quality and effective statutory planning service	Number of planning application decisions made within 60 days for regular permits and 10 days for Vic Smart permits	60.00%	47.00%	63.95%	52.73%	68.89%	83.61%	A positive increase in this indicator has been recorded, attributed by improvements in internal processes, a reduction in the number of applications, and a State Government grant to support report writing have all enhanced the department's capacity to make quicker decisions.
				Number of planning application decisions made							
SP3	Cost of statutory planning service	The direct cost of the statutory planning service per planning application received	Assessment of the degree to which Council services are cost-efficient. Lower cost suggests greater commitment towards providing cost-efficient statutory planning services	Direct cost of the statutory planning service	\$ 1,035.20	\$ 3,678.61	\$ 3,999.20	\$ 1,660.95	\$ 1,957.10	\$ 1,816.95	Quarter 2 results represent the accumulated cost at the conclusion of the reporting period. A reduction in costs has been noted and is attributed to Council receiving a grant from the Department of Transport and Planning under the Regional Planning Hubs Program to support report writing, reducing consultancy fees when compared to the corresponding period of the previous year.
				Number of planning applications received							

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Statutory Planning: Provision of land use and development assessment services to applicants and the community including advice and determination of applications											
SP4	Council planning decisions upheld at VCAT	The percentage of planning application decisions subject to review by VCAT that were not set aside	Assessment of the degree to which Council planning application processing and decisions are consistent with the local planning scheme. Higher proportion of VCAT decisions that do not set aside Council's decision suggests an improvement in the effectiveness of Council's statutory planning decisions	Number of VCAT decisions that did not set aside Council's decision in relation to a planning application	100.00%	0.00%	50.00%	50.00%	100.00%	100.00%	Seven (7) out of seven (7) decisions were upheld by VCAT across the reporting period.
				Number of VCAT decisions in relation to planning applications							

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Waste Management: Provision of kerbside waste management services to the community including garbage and recyclables											
WC2	Kerbside collection bins missed	The number of kerbside collection bins missed per 10,000 scheduled kerbside collection bin lifts	Assessment of the quality of Council services. Lower proportion of bins missed suggests an effective waste collection service collecting as planned	Number of kerbside garbage and recycling collection bins missed	N/A	N/A	1.57	1.75	3.00	2.72	An increase in missed kerbside collection bins has been recorded when compared to the corresponding period of the previous year. Quarter 2 results represent a cumulative total at the conclusion of the reporting period.
				Number of scheduled kerbside garbage and recycling collection bin lifts							
WC3	Cost of kerbside garbage bin collection service	The direct cost of the kerbside garbage bin collection service per kerbside garbage collection bin	Assessment of the degree to which Council services are cost-efficient. Lower cost suggests greater commitment towards cost-efficient waste collection services	Direct cost of the kerbside garbage bin collection service	\$ 73.40	\$ 84.70	\$ 67.80	\$ 161.17	\$ 41.40	\$ 77.49	An increase in direct costs of the garbage collection service has been recorded when compared to the corresponding period of the previous year. Quarter 2 results represent the accumulated cost at the conclusion of the reporting period.
				Number of kerbside garbage collection bins							

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Waste Management: Provision of kerbside waste management services to the community including garbage and recyclables											
WC4	Cost of kerbside recyclables collection service	The direct cost of the kerbside recyclables collection service (including the contract cost of collection) per kerbside recyclables collection bin	Assessment of the degree to which Council services are cost-efficient. Lower cost suggests greater commitment towards cost-efficient waste collection services	Direct cost of the kerbside recyclables bin collection service	\$ 74.30	\$ 78.38	\$ 67.76	\$ 150.41	\$ 36.66	\$ 70.31	A slight increase in direct costs of the recyclables collection service has been recorded when compared to the corresponding period of the previous year. Quarter 2 results represent the accumulated cost at the conclusion of the reporting period.
				Number of kerbside recyclables collection bins							
WC5	Kerbside collection waste diverted from landfill	The percentage of garbage, recyclables and green organics collected from kerbside bins that is diverted from landfill	Assessment of the extent to which Council promotes community environmental outcomes. Higher volume of waste diverted away from landfill suggests a more effective waste collection system	Weight of recyclables and green organics collected from kerbside bins	35.80%	35.17%	37.12%	33.63%	31.09%	31.25%	Quarter 2 results represent a cumulative total at the conclusion of the reporting period. A reduction in the weight of recyclables collected from kerbside bins has been recorded, which is attributed primarily to the implementation of the Container Deposit Scheme in November 2023.
				Weight of garbage, recyclables and green organics collected from kerbside bins							

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Efficiency: Measures whether a Council is using resources efficiently											
E2	Expenses per property assessment	Total expenses per property assessment	Assessment of whether resources are being used efficiently to deliver services	Total expenses	\$ 1,790.72	\$ 1,914.73	\$ 2,016.44	\$ 4,375.23	\$ 1,119.90	\$ 2,255.16	
				Number of property assessments							
E4	Average rate per property assessment	The average rate revenue per property assessment	Assessment of whether resources are being used efficiently to deliver services	Sum of all general rates and municipal charges	\$ 1,918.53	\$ 1,933.99	\$ 1,967.12	\$ 2,020.23	\$ 2,095.38	\$ 2,078.12	
				Number of property assessments							

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				2021/22	2022/23	2023/24		Q1 2024/25	Q2 2024/25	Comments	
Liquidity: Measures whether a Council can generate sufficient cash to pay bills on time											
L1	Current assets compared to current liabilities	Current assets as a percentage of current liabilities	Assessment of Council's financial position. Higher assets relative to liabilities suggests Councils are in a strong position	Current assets	542.79%	376.26%	386.74%	112.84%	261.02%	229.69%	Higher receivables in Quarter 1 and Quarter 2 reflecting majority of rates bills paid in February when payment in full is due. Receivables will reduce in Quarter 3 and Quarter 4 and generate a lower indicator in the last 2 quarters.
				Current liabilities							
L2	Unrestricted cash compared to current liabilities	Unrestricted cash as a percentage of current liabilities	Assessment of Council's abilities to pay bills on time. Higher unrestricted cash relative to liabilities suggests Councils are able to pay bills in a timely manner	Unrestricted cash	217.45%	153.52%	55.56%	41.30%	50.72%	-5.10%	Cash balance low in Quarter 2 reflecting high balance of receivables anticipated to receive majority in Quarter 3 which will result in indicator improving and returning to a positive result in Quarter 3.
				Current liabilities							

Service Measure	Definition	Data Use	Calculation	Q2 Results			Year End Result 2023/24	2024/25			
				2021/22	2022/23	2023/24		Q1 2024/25	Q2 2024/25	Comments	
Obligations: Measures whether the level of debt and other long term obligations is appropriate to the size and nature of the Council's activities											
O2	Loans and borrowings compared to rate revenue	Interest bearing loans and borrowings as a percentage of rate revenue	Assessment of whether Council's level of interest-bearing loans and borrowings are appropriate to the size and nature of Council's activities. Demonstration of Council managing its borrowing strategy in relation to the revenue it raises	Interest bearing loans and borrowings	48.43%	39.94%	31.73%	28.75%	31.98%	29.81%	
				Rate revenue							
O3	Loans and borrowings repayments compared to rates	Interest and principal repayments on interest bearing loans and borrowings as a percentage of rate revenue	Assessment of whether Council's level of repayments on interest-bearing loans and borrowings are appropriate to the size and nature of Council's activities. Demonstration of Council managing its borrowing strategy in relation to the revenue it raises	Interest and principal repayments on interest bearing loans and borrowings	3.28%	3.41%	2.43%	6.37%	0.96%	3.58%	Rate revenue will remain at similar levels in Quarter 3 and Quarter 4 with some supplementary rate revenue to be recognised. Additional interest and principal repayments will be made in Quarter 3 and Quarter 4 which will generate a higher ratios.
				Rate revenue							
O4	Non-current liabilities compared to own source revenue	Non-current liabilities as a percentage of own source revenue	Assessment of whether Council's long term liabilities are appropriate to the size and nature of Council's activities. Lower proportion of non-current liabilities suggests greater capacity to meet long-term obligations	Non-current liabilities	52.18%	44.23%	36.97%	29.55%	32.33%	31.67%	
				Own source revenue							
O5	Asset renewal and upgrade compared to depreciation	Asset renewal and upgrade expense compared to depreciation assesses whether Council spending on assets is focused on purchasing new assets or renewing and upgrading existing ones	Assessment of whether Council assets are being renewed or upgraded as planned. It compares the rate of spending on existing assets through renewing, restoring, replacing or upgrading existing assets with depreciation. Ratios higher than 1.0 indicate there is a lesser risk of insufficient spending on Council's asset base	Asset renewal and asset upgrade expenditure	173.23%	69.04%	78.16%	125.41%	154.01%	192.44%	Capital expenditure includes \$16m in total roll-forwards from 2023-24 resulting in higher levels of capital expenditure than previous years. Depreciation costs will accumulate during the year, however the level of capital expenditure on renewal and upgrade projects is anticipated to be similar to the Quarter 2 result.
				Asset depreciation							

Service Measure	Definition	Data Use	Calculation	Q2 Results			Year End Result 2023/24	2024/25			
				2021/22	2022/23	2023/24		Q1 2024/25	Q2 2024/25	Comments	
Operating Position: Measures whether a Council can generate an adjusted underlying surplus											
OP1	Adjusted underlying surplus	The underlying surplus (or deficit) as a percentage of adjusted underlying revenue	Assessment of whether Council can generate a surplus. A significant surplus (or deficit) achieved in a particular financial year does not necessarily indicate good or bad financial performance in that year	Adjusted underlying surplus (or deficit)	38.67%	30.24%	28.76%	-21.36%	65.32%	37.03%	Rate revenue is recognised when the annual rates notices are generated resulting in the majority of the rate revenue for the year recognised in Quarter 1 compared to expenses that accumulate throughout the year. The result is anticipated to reduce in Quarter 3 and reduce further in Quarter 4 as more expenses are recognised throughout the year.
				Adjusted underlying revenue							
Stability: Measures whether a Council is able to generate revenue from a range of sources											
S1	Rates compared to adjusted underlying revenue	Rate revenue as a percentage of adjusted underlying revenue	Assessment of whether Council can generate revenue from a range of sources to fund services and activities. Lower proportion of rate to underlying revenue suggests greater stability	Rate revenue	76.37%	81.80%	81.79%	66.40%	64.90%	58.03%	
				Adjusted underlying revenue							
S2	Rates compared to property	Rate revenue as a percentage of the capital improved value of rateable properties in the municipality	Assessment of whether Councils set rates at an appropriate level. Lower proportion of rate revenue suggests a reduced rate burden on the community	Rate revenue	0.43%	0.39%	0.32%	0.27%	0.24%	0.24%	
				Capital improved value of rateable properties in the municipality							

Service Measure	Definition	Data Use	Calculation	Q2 Results			Year End Result 2023/24	2024/25			
				2021/22	2022/23	2023/24		Q1 2024/25	Q2 2024/25	Comments	
Sustainable Capacity: Measures whether the Council can meet the agreed service needs of the community											
C1	Expenses per head of municipal population	Total expenses per head of population	Assessment of the extent to which population is a key driver of Council's ability to provide services to the community. Lower proportion of expenses relative to population suggests an improved capacity to provide services	Total expenses	\$ 857.44	\$ 931.19	\$ 993.95	\$ 2,052.21	\$ 525.29	\$ 1,057.79	Expenses will accumulate throughout the year at similar levels to Quarter 1 and Quarter 2 therefore the result is anticipate to increase in Quarter 3 and Quarter 4.
			Total population								
C2	Infrastructure per head of municipal population	The value of infrastructure per head of population	Assessment of the extent to which population is a key driver of Council's ability to provide services to the community. Higher proportion of infrastructure value relative to population level suggests greater council commitment to improving infrastructure	Value of infrastructure	\$ 19,939.67	\$ 19,484.76	\$ 20,861.08	\$ 21,705.24	\$ 21,755.83	\$ 21,888.88	
			Population								
C3	Population density per length of road	Population per kilometre of local road	Assessment of the impact of population on Council's ability to provide services to the community. Higher proportion of population relative to length of local roads suggests a lower population density	Population	13.98	14.24	14.51	14.78	14.78	14.78	
			Kilometres of local roads								

Service Measure	Definition	Data Use	Calculation	Q2 Results			Year End Result 2023/24	2024/25			
				2021/22	2022/23	2023/24		Q1 2024/25	Q2 2024/25	Comments	
Sustainable Capacity: Measures whether the Council can meet the agreed service needs of the community											
C4	Own-source revenue per head of municipal population	Own source revenue per head of population	Assessment of the degree to which Councils generate revenue from a range of sources. Higher amount of own source revenue suggests greater capacity to deliver services	Own source revenue	\$ 1,128.25	\$ 1,151.18	\$ 1,222.64	\$ 1,304.79	\$ 1,192.73	\$ 1,220.51	
				Population							
C5	Recurrent grants per head of municipal population	Recurrent grants per head of population	Assessment of the degree to which Councils generate revenue from a range of sources. Higher amount of grant revenue suggests greater capacity to delivery community services	Recurrent grants	\$ 238.32	\$ 183.65	\$ 129.66	\$ 252.47	\$ -	\$ -	No recurrent grants have been received to date.
				Population							
C6	Relative Socio-Economic Disadvantage	The relative Socio-Economic Disadvantage of the municipality	Assessment of the degree to which Councils can fund the delivery of services to the community. Lower level of disadvantage may suggest greater need for services	Index of Relative Socio-Economic Disadvantage by decile	8.00	8.00	8.00	8.00	8.00	8.00	
C7	Percentage of staff turnover	The number of permanent staff resignations and terminations as a percentage of the average number of permanent staff	Assessment of the degree to which Councils use resources efficiently to delivery services. Lower proportion of workforce turnover may be representative of greater organisational efficiency or engagement	Number of permanent staff resignations and terminations	4.31%	4.66%	3.83%	15.90%	4.91%	2.94%	A noticeable decrease in staff turnover continues to been recorded.
				Average number of permanent staff for the financial year							